

EZBiz Broadband Application Form - Customer Details Page

Your Application			
If this application should be actioned by a particular Adam staff member, specify:			
If this application is to be linked to an existing account, what is your Customer ID:			
<i>If linking account, note that company name, passwords & contact details will be duplicated from the Customer ID you specify</i>			
Billing Details - If this account is linked to an existing account, and you specified a Customer ID above, leave this section blank			
Company Name		ABN	
Contact Person		Mobile Ph	
Billing Address			Postcode
Office Telephone		Fax	
Preferred Password			
Email Contact Details			
General			
Billing <i>(if you'd like invoices via email)</i>			
Technical <i>(your computer professional)</i>			
<i>All correspondence (inc passwords) relating to this application will be sent via email only, to both the 'general' and 'technical' addresses All future correspondence relating to your account will be sent to the 'general' address and may be copied to the 'technical' address Both 'general' and 'technical' addresses will be authorised contacts on your account and may receive confidential details from time to time</i>			
Referral Details - If you were referred by an Adam user, or one of our Dealers			
Referred By		Dealer ID	
Billing Details			
Billing Options <i>If none specified, default is to send six-monthly invoice via email.</i>	Billing Cycle: <input type="checkbox"/> Quarterly (c/card only) <input type="checkbox"/> Every six months <input type="checkbox"/> Every twelve months	Billing Method: <input type="checkbox"/> Business Invoice <input type="checkbox"/> Credit Card *	Send Invoices via: EMAIL -or- POST
<i>* Credit Card surcharge applies. Mastercard/Visa 0.78%, Diners Club 2.97%, American Express 3.00%.</i>			
Credit Card Details (if applicable)	Card Number		
	Name on Card		
	Expiry	Signature	
	CVV		
Terms & Conditions			
This application is for	EZBiz Broadband	Term	12 Months
You signature indicates your agreement to these conditions	<ul style="list-style-type: none"> Our Standard Form of Agreement, Conditions of Service – DSL, Acceptable Use Policy and our Schedule of Fees and Charges, all available at http://www.adam.com.au/legal If applicable, the ADSL Transfer conditions at http://www.adam.com.au/pdf/adsltransfer.pdf Should you wish to cancel this account, you may do so with 30 days notice. If the account is still within contract term, any part of the current commitment that is outstanding at time of cancellation, plus a network access fee of \$45, will be payable. 		
Authorised Signature			
Authorised Person Name		Date	

Plan Selection

AdamDirect ADSL2 (up to 24,000K/1000K) Plans – recommended for businesses that need the fastest possible speed

<input type="checkbox"/>	EZBiz Broadband ADSL2 Starter	10GB + 10GB bonus off-peak per month	\$ 1128.00 pa
<input type="checkbox"/>	EZBiz Broadband ADSL2 Light	20GB + 20GB bonus off-peak per month	\$ 1248.00 pa
<input type="checkbox"/>	EZBiz Broadband ADSL2 Medium	40GB + 40GB bonus off-peak per month	\$ 1488.00 pa
<input type="checkbox"/>	EZBiz Broadband ADSL2 Average	60GB + 60GB bonus off-peak per month	\$ 2088.00 pa
<input type="checkbox"/>	EZBiz Broadband ADSL2 Super	80GB + 80GB bonus off-peak per month	\$ 2568.00 pa

ADSL 8000K/384K Plans – recommended for offices with 5 or more computers, where ADSL2 isn't available

<input type="checkbox"/>	EZBiz Broadband 8000K Starter	10GB + 10GB bonus off-peak per month	\$ 1488.00 pa
<input type="checkbox"/>	EZBiz Broadband 8000K Light	20GB + 20GB bonus off-peak per month	\$ 1608.00 pa
<input type="checkbox"/>	EZBiz Broadband 8000K Medium	40GB + 40GB bonus off-peak per month	\$ 1848.00 pa
<input type="checkbox"/>	EZBiz Broadband 8000K Average	60GB + 60GB bonus off-peak per month	\$ 2208.00 pa
<input type="checkbox"/>	EZBiz Broadband 8000K Super	80GB + 80GB bonus off-peak per month	\$ 2928.00 pa

ADSL 1500K/256K Plans – recommended for offices with 3+ computers, where ADSL2 isn't available

<input type="checkbox"/>	EZBiz Broadband 1500K Starter	10GB + 10GB bonus off-peak per month	\$ 1248.00 pa
<input type="checkbox"/>	EZBiz Broadband 1500K Light	20GB + 20GB bonus off-peak per month	\$ 1368.00 pa
<input type="checkbox"/>	EZBiz Broadband 1500K Medium	40GB + 40GB bonus off-peak per month	\$ 1608.00 pa
<input type="checkbox"/>	EZBiz Broadband 1500K Average	60GB + 60GB bonus off-peak per month	\$ 1848.00 pa
<input type="checkbox"/>	EZBiz Broadband 1500K Super	80GB + 80GB bonus off-peak per month	\$ 2808.00 pa

ADSL 512K/512K Plans – recommended for offices that need a high “upload” speed, where ADSL2 isn't available

<input type="checkbox"/>	EZBiz Broadband 512K Symmetric Starter	10GB + 10GB bonus off-peak per month	\$ 1248.00 pa
<input type="checkbox"/>	EZBiz Broadband 512K Symmetric Light	20GB + 20GB bonus off-peak per month	\$ 1368.00 pa
<input type="checkbox"/>	EZBiz Broadband 512K Symmetric Medium	40GB + 40GB bonus off-peak per month	\$ 1608.00 pa
<input type="checkbox"/>	EZBiz Broadband 512K Symmetric Average	60GB + 60GB bonus off-peak per month	\$ 1848.00 pa

ADSL 512K/128K Plans – recommended for offices with a 2 computers, where ADSL2 isn't available

<input type="checkbox"/>	EZBiz Broadband 512K Starter	10GB + 10GB bonus off-peak per month	\$ 1008.00 pa
<input type="checkbox"/>	EZBiz Broadband 512K Light	20GB + 20GB bonus off-peak per month	\$ 1248.00 pa

ADSL 256K/64K Plans – recommended for offices with a single computer only

<input type="checkbox"/>	EZBiz Broadband 256K Starter	10GB + 10GB bonus off-peak per month	\$ 888.00 pa
<input type="checkbox"/>	EZBiz Broadband 256K Medium	20GB + 20GB bonus off-peak per month	\$ 1008.00 pa

Additional Items

<input checked="" type="checkbox"/>	Excess Data – usage above your allowance (only applies if you request a non-shaped service)	\$ 0.01 per MB
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All plans listed above include a monthly data allowance, plus a bonus 'off-peak' data allowance. Standard data usage is between 8am and midnight, 7 days. Off-peak times are midnight to 8am, 7 days.

All above plans are fixed price services and by default include a shaping feature for your protection. Should you exceed either the peak or off-peak (or both) allowance, the service will be reduced to 128K/128K speed for the remainder of that month. This is called 'shaping'. No additional charges will apply if the service remains shaped. Should full speed be required, the shaping feature may be removed online via our member services area. This means the service will always operate at full speed, with any data usage above the allowance being billed at the abovementioned excess rate.

EZBiz Broadband Application Form – ADSL Service & Hardware Page

ADSL Line Details – which line would you like your service connected to?			
Connection Type	<input type="checkbox"/>	Connect a brand new service	\$ 129.00
	<input type="checkbox"/>	Rapid Transfer from another provider to an Adam Internet ADSL2 plan	\$ 88.00
	<input type="checkbox"/>	Rapid Transfer from another provider to an Adam Internet ADSL1 plan	\$ 39.00
Connection Options	<input checked="" type="checkbox"/>	Static IP Address	included
	<input type="checkbox"/>	/29 Subnet –provides 6 additional Static IP Addresses for your network	\$ 20.00 per mth
	<input type="checkbox"/>	Annex M Activation for up to 2.5Mbps upload speed (ADSL2 plans only)	\$ 20.00 once off
Phone line for ADSL	()		
Physical/Street Address			

ADSL Modem/Router Details			
Hardware Options - For up to 20 computers we recommend a Billion router. - For over 20 computers we recommend a Cisco router. - Listed price for hardware includes pre-configuration and delivery to your premises in SA Metro	<input type="checkbox"/>	No hardware required - I will be supplying and supporting my own. <i>Remember, hardware not supplied by Adam Internet is not supported by our Business Helpdesk!</i>	
	<input type="checkbox"/>	Billion 7402X Firewall, Annex-M, 4 Ports, VPN, 3G Backup	\$ 279.00
	<input type="checkbox"/>	Billion 7404VGOX Firewall, Annex-M, 4 Ports, VPN, Wireless-G, VoIP	\$ 325.00
	<input type="checkbox"/>	Billion 7402NX Firewall, Annex-M, 4 Ports, VPN, Wireless-N, 3G Backup	\$ 419.00
	<input type="checkbox"/>	Cisco 877-M-K9 Annex M Security Router with Advanced IP Services	\$ 1400.00
	--	Other Cisco Routers are available for larger requirements. Please call for details.	--

Hardware options listed are considered business-grade, and all include Firewall as a standard feature. Support is provided for Internet connection plus activation and security of Wireless LAN feature. Support for advanced device features, computer wireless software etc to be sourced from a qualified professional. All hardware purchased may have remote administration & monitoring enabled, which helps us to better support you. Billion hardware has a 24-mth warranty. Cisco hardware has a 12-mth warranty with extended warranty available via SmartNet subscription. Warranty for all hardware handled from our office in Adelaide CBD with a 24hr response.

Installation Requirements	
Central Splitter - recommended for all business installations to ensure the best speed and reliability from your service. A central splitter is <u>mandatory</u> if you have a phone system, security system or other hard-connected device on the same line as ADSL. If ordered upon application, cost for parts & standard labour \$179 (Adelaide Metro Area). Name/Phone to contact to make an appointment :	Do you need a central splitter? YES / NO
Professional Installation - we recommend your services be installed professionally, especially if you are setting up Wireless connectivity. If you do not have a computer professional looking after your network, we can have a reputable installer contact you and quote on you installation services. There is no obligation to accept their quote. Name/Phone to contact to make an appointment :	Have an Installer contact you ? YES / NO

Network Redundancy – SmartBiz AnyG Backup	
While ADSL is extremely reliable, the fact is that it's a single service to your premises. In the rare event of a service fault, your business may experience loss of connectivity. We know that Internet access is critical to your business so including a backup service into your network is highly recommended. Our SmartBiz AnyG Backup service is a secondary Internet service delivered via our AnyG mobile broadband solution. Cost is \$59 Setup + \$180 per annum. All Billion ADSL hardware offered with our SmartBiz ADSL plans includes the ability to automatically switch your network to the AnyG service should your primary ADSL connection fail. If you have equipment other than our Billion range, we suggest you speak to your computer professional regarding integration of this backup solution into your network.	Would you like an AnyG Backup service? YES / NO

EZBiz Broadband Application Form – Hosting Services Page

Domain Details			
Domain Options	<input type="checkbox"/>	Register a new Domain Name for 2 years – <i>specify requested domain below</i>	\$ 69.00
	<input type="checkbox"/>	Use your existing Domain Name – <i>specify domain and passwords below</i>	no charge
Domain Name			
Passwords (existing domain only)			
Redelegation Instructions (existing domain only)	<input type="checkbox"/>	Please activate hosting services and provide the details to me. I will set up my email accounts and publish my website to the Adam Internet server. I will then contact Adam Internet when I am ready for the domain to be moved. This option will avoid any downtime.	
<i>If none specified, default is to move domain immediately!</i>	<input type="checkbox"/>	Please activate hosting services and move my domain to Adam Internet immediately. I understand that my email and website will be down until I set up my email accounts and publish my website to the Adam Internet server. This option may provide the fastest turnaround time.	
<i>If you have an existing domain with a registrar other than Melbourne IT, you may wish to consider transferring the domain to Melbourne IT and providing Adam Internet with your passwords. This will enable Adam Internet to handle all domain renewals on your behalf. Melbourne IT contact 1300 654 677.</i>			
Web Hosting Details – you may need to ask your web designer about these questions			
Web Hosting Type	<input type="checkbox"/>	Unix-Apache (LAMP) Hosting with PHP and MySQL **recommended for most websites**	
	<input type="checkbox"/>	Windows-IIS Hosting with ASP and Access Database	
Web Hosting Options	<input type="checkbox"/>	Purchase Advanced Hosting Upgrade \$250 per annum. Upgrades to 500MB web space, 2 MySQL Databases, 5 Parked Domains, 5 Sub Domains, 5 Addon Domains, 5 Mailing Lists and also includes hosting of your own SSL certificate which enables you to run a secure site with the “golden padlock” for customer peace-of-mind when submitting information through your site.	
Email Details			
Email Options	<input type="checkbox"/>	Host email on the Adam Internet server – <i>specify users below</i>	
	<input type="checkbox"/>	We run our own mail server – <i>IP Address of your mail server: _____</i>	
Email User List			
<i>Only complete this section if you selected “Host email on the Adam Internet server” above.</i>			
<i>Mailboxes in addition to those included in your package are available at the cost of \$60 per annum per block of 5 mailboxes.</i>			
	1		11
	2		12
	3		13
	4		14
	5		15
	6		16
	7		17
	8		18
	9		19
	10		20

This is the end of the application form. Please scan this form as a JPG or PDF and email to business@adam.com.au, or you may fax the form to (08) 8231 0223.