

EZBiz Broadband Application Form - Customer Details Page

Your Application	
If this application should be actioned by a particular Adam staff member, specify:	
If this application is to be linked to an existing account, what is your Customer ID:	
<i>If linking account, note that company name, passwords, contact & credit card details will be duplicated from the Customer ID you specify</i>	

Billing Details			
<i>If this account is linked to an existing account, and you specified a Customer ID above, leave this section blank</i>			
Company Name		ABN	
Contact Person		Mobile Ph	
Billing Address			Postcode
Office Telephone		Fax	
Preferred Password			
Email Address (Billing)			

Email Contact Details	
General	
Technical (your computer professional)	
<i>All correspondence (inc passwords) relating to this application will be sent via email only, to both the 'general' and 'technical' addresses All future correspondence relating to your account will be sent to the 'general' address and may be copied to the 'technical' address Both the addresses above will be registered contacts on your account and may receive confidential details from time to time</i>	

Referral Details - If you were referred by an Adam user, or one of our Dealers			
Referred By		Dealer ID	

Billing Details			
Billing Options <i>If none specified, default is to send six-monthly invoice via email.</i>	Billing Cycle: <input type="checkbox"/> Quarterly (c/card only) <input type="checkbox"/> Every six months <input type="checkbox"/> Every twelve months	Billing Method: <input type="checkbox"/> Business Invoice <input type="checkbox"/> Credit Card *	Send Invoices via: EMAIL -or- POST
<i>* For c/card, invoices not automatically sent, but can be downloaded from http://members.adam.com.au</i>			
Credit Card Details (if applicable)	Card Number		
	Name on Card		
	Expiry		Signature
	CVV		

Terms & Conditions			
This application is for	EZBiz Broadband	Term	12 Months
You signature indicates your agreement to these conditions	<ul style="list-style-type: none"> Our Standard Form of Agreement, Conditions of Service – DSL, Acceptable Use Policy and our Schedule of Fees and Charges, all available at http://www.adam.com.au/legal If applicable, the ADSL Transfer conditions at http://www.adam.com.au/pdf/adsltransfer.pdf Should you wish to cancel this account, you may do so with 28 days notice. If the account is still within contract term, any part of the current commitment that is outstanding at time of cancellation, plus an additional fee of \$99, will be payable. 		
Authorised Signature			
Authorised Person Name		Date	

EZBiz Broadband Application Form - Plan Details Page

Plan Selection

AdamDirect ADSL2 (up to 24,000K/1000K) Plans – recommended for businesses that need the fastest possible speed

<input type="checkbox"/>	EZBiz Broadband ADSL2 Starter	10,000MB per month	\$ 1128.00 pa
<input type="checkbox"/>	EZBiz Broadband ADSL2 Light	20,000MB per month	\$ 1248.00 pa
<input type="checkbox"/>	EZBiz Broadband ADSL2 Medium	40,000MB per month	\$ 1488.00 pa
<input type="checkbox"/>	EZBiz Broadband ADSL2 Average	60,000MB per month	\$ 2088.00 pa
<input type="checkbox"/>	EZBiz Broadband ADSL2 Super	80,000MB per month	\$ 2568.00 pa

ADSL 8000K/384K Plans – recommended for offices with 5 or more computers, where ADSL2 isn't available

<input type="checkbox"/>	EZBiz Broadband 8000K Starter	10,000MB per month	\$ 1488.00 pa
<input type="checkbox"/>	EZBiz Broadband 8000K Light	20,000MB per month	\$ 1608.00 pa
<input type="checkbox"/>	EZBiz Broadband 8000K Medium	40,000MB per month	\$ 1848.00 pa
<input type="checkbox"/>	EZBiz Broadband 8000K Average	60,000MB per month	\$ 2208.00 pa
<input type="checkbox"/>	EZBiz Broadband 8000K Super	80,000MB per month	\$ 2928.00 pa

ADSL 1500K/256K Plans – recommended for offices with 4-5 computers, where ADSL2 isn't available

<input type="checkbox"/>	EZBiz Broadband 1500K Starter	10,000MB per month	\$ 1248.00 pa
<input type="checkbox"/>	EZBiz Broadband 1500K Light	20,000MB per month	\$ 1368.00 pa
<input type="checkbox"/>	EZBiz Broadband 1500K Medium	40,000MB per month	\$ 1608.00 pa
<input type="checkbox"/>	EZBiz Broadband 1500K Average	60,000MB per month	\$ 1848.00 pa
<input type="checkbox"/>	EZBiz Broadband 1500K Super	80,000MB per month	\$ 2808.00 pa

ADSL 512K/512K Plans – recommended for offices that need a high "upload" speed, where ADSL2 isn't available

<input type="checkbox"/>	EZBiz Broadband 512K Symmetric Starter	10,000MB per month	\$ 1248.00 pa
<input type="checkbox"/>	EZBiz Broadband 512K Symmetric Light	20,000MB per month	\$ 1368.00 pa
<input type="checkbox"/>	EZBiz Broadband 512K Symmetric Medium	40,000MB per month	\$ 1608.00 pa
<input type="checkbox"/>	EZBiz Broadband 512K Symmetric Average	60,000MB per month	\$ 1848.00 pa
<input type="checkbox"/>	EZBiz Broadband 512K Symmetric Super	80,000MB per month	\$ 2808.00 pa

ADSL 512K/128K Plans – recommended for offices with a 2-3 computers, where ADSL2 isn't available

<input type="checkbox"/>	EZBiz Broadband 512K Starter	10,000MB per month	\$ 1008.00 pa
<input type="checkbox"/>	EZBiz Broadband 512K Light	20,000MB per month	\$ 1248.00 pa
<input type="checkbox"/>	EZBiz Broadband 512K Medium	40,000MB per month	\$ 1368.00 pa
<input type="checkbox"/>	EZBiz Broadband 512K Average	60,000MB per month	\$ 1488.00 pa
<input type="checkbox"/>	EZBiz Broadband 512K Super	80,000MB per month	\$ 2328.00 pa

ADSL 256K/64K Plans – recommended for offices with a single computer only

<input type="checkbox"/>	EZBiz Broadband 256K Starter	10,000MB per month	\$ 888.00 pa
<input type="checkbox"/>	EZBiz Broadband 256K Medium	40,000MB per month	\$ 1008.00 pa
<input type="checkbox"/>	EZBiz Broadband 256K Average	60,000MB per month	\$ 1368.00 pa
<input type="checkbox"/>	EZBiz Broadband 256K Super	80,000MB per month	\$ 2088.00 pa

Additional Items

<input checked="" type="checkbox"/>	Network Access Fee – this is payable upon cancellation of your service (ADSL2 plans only)	\$ 45.00
<input checked="" type="checkbox"/>	Excess Data – usage above your allowance (only applies if you request a non-shaped service)	\$ 0.05 per MB

EZBiz Broadband Application Form – ADSL Service & Hardware Page

ADSL Line Details – which line would you like your service connected to?		
Connection Type	<input type="checkbox"/> Connect a brand new service <input type="checkbox"/> Rapid Transfer from another provider to an Adam Internet ADSL2 plan <input type="checkbox"/> Rapid Transfer from another provider to an Adam Internet ADSL1 plan	\$ 129.00 \$ 88.00 \$ 39.00
Connection Options	<input checked="" type="checkbox"/> Static IP Address <input type="checkbox"/> AnnexM Activation for up to 2.5Mbps upload speed (ADSL2 plans only)	included \$ 20.00
Phone line for ADSL	(08)	
Physical/Street Address		

ADSL Modem/Router Details		
Hardware Options	<input type="checkbox"/> No hardware required - I will be supplying and supporting my own. <i>Remember, hardware not supplied by Adam Internet is not supported by our Business Helpdesk!</i>	
- For up to 40 computers we recommend a Billion router. - For over 40 computers we recommend a Cisco router. - Listed price for hardware includes pre-configuration for your account settings and delivery to your premises in South Australia.	<input type="checkbox"/> Billion 7402X – Firewall, Annex-M, 4 Ports, VPN, 3G Backup	\$ 279.00
	<input type="checkbox"/> Billion 7402NX – Firewall, Annex-M, 4 Ports, VPN, Wireless-N, 3G Backup	\$ 419.00
	<input type="checkbox"/> Billion 7404VGOM – Firewall, Annex-M, 4 Ports, VPN, Wireless-G, VoIP	\$ 339.00
	<input type="checkbox"/> Cisco 877-M-K9 Annex M Security Router with Advanced IP Services	\$ 1400.00
	<input type="checkbox"/> Cisco 1801 ADSL Router with Advanced IP Services and automatic ISDN failover	\$ 2700.00

Hardware options listed are considered business-grade, and all include Firewall as a standard feature. Support is provided for Internet connection plus activation/security of Wireless LAN if applicable. Support for advanced routing, VPN, computer wireless software etc to be sourced from a qualified professional. All hardware purchased may have remote administration & monitoring enabled, which helps us to better support you. Billion hardware features a 24-month warranty. Cisco hardware features a 12 month warranty with extended warranty available via SmartNet subscription. Warranty for all hardware handled from our office in Adelaide CBD with a 24hr response.

Installation Requirements	
<p>Central Splitter A central splitter is recommended for all business installations in order to ensure the best speed and reliability from your service. A central splitter is mandatory if you have a phone system, security system or other hard-connected device on the same line as ADSL. If ordered upon application, cost for parts & labour is \$179. If ordered at a later date, cost is \$199. These prices apply to Adelaide Metro Area only.</p> <p><i>Name/Phone to contact to make an appointment :</i></p>	<p>Do you need a central splitter?</p> <p>YES / NO</p>
<p>Professional Installation We recommend your services be installed professionally, especially if you are setting up Wireless connectivity. If you do not have a computer professional looking after your network, we can have one of our installers contact you about professional installation. There is no obligation to accept their services.</p> <p><i>Name/Phone to contact to make an appointment :</i></p>	<p>Have an Installer contact you ?</p> <p>YES / NO</p>

AdamTalk Business VoIP – Voice over Internet Protocol	
<p>With AdamTalk and a compatible VoIP Modem such as the Billion 7404VGO-M above, you can use a regular telephone to make untimed local land line calls for 12c each, much cheaper than traditional phone companies. And what's more, calling Interstate is considered a local call ! Cost is \$20 per month including \$10 credit for local/national calls. Please call or email if you'd like to know more!</p>	<p>Would you like an AdamTalk service?</p> <p>YES / NO</p>

Additional Products and Services		
Additional Items	<input type="checkbox"/> IP /29 Subnet – provides 6 usable IP Addresses for your servers	\$ 240.00 pa

EZBiz Broadband Application Form – Hosting Services Page

Domain Details			
Domain Options	[]	Register a new Domain Name for 2 years – <i>specify requested domain below</i>	\$ 99.00
	[]	Use your existing Domain Name – <i>specify domain and passwords below</i>	no charge
Domain Name			
Passwords (existing domain only)			
Redelegation Instructions (existing domain only) <i>If none specified, default is to move domain immediately!</i>	[]	Please activate hosting services and provide the details to me. I will set up my email accounts and publish my website to the Adam Internet server. I will then contact Adam Internet when I am ready for the domain to be moved. This option will avoid any downtime.	
	[]	Please activate hosting services and move my domain to Adam Internet immediately. I understand that my email and website will be down until I set up my email accounts and publish my website to the Adam Internet server. This option may provide the fastest turnaround time.	
<i>If you have an existing domain with a registrar other than Melbourne IT, you may wish to consider transferring the domain to Melbourne IT and providing Adam Internet with your passwords. This will enable Adam Internet to handle all domain renewals on your behalf. Melbourne IT contact 1300 654 677.</i>			

Web Hosting Details – you may need to ask your web designer about these questions			
Web Hosting Type	[]	Unix-Apache (LAMP) Hosting with PHP and MySQL **recommended for most websites**	
	[]	Windows-IIS Hosting with ASP and Access Database	
Web Hosting Options	[]	Purchase Advanced Hosting Upgrade \$250 per annum. Upgrades to 500MB web space, 2 MySQL Databases, 5 Parked Domains, 5 Sub Domains, 5 Addon Domains, 5 Mailing Lists and also includes hosting of your own SSL certificate which enables you to run a secure site with the "golden padlock" for customer peace-of-mind when submitting information through your site.	

Email Details			
Email Options	[]	Host email on the Adam Internet server – <i>specify users below</i>	
	[]	We run our own mail server – <i>IP Address of your mail server:</i> _____	
Email User List <i>Only complete this section if you selected "Host email on the Adam Internet server" above.</i> <i>Mailboxes in addition to those included in your package are available at the cost of \$60 per annum per block of 5 mailboxes.</i>	1		11
	2		12
	3		13
	4		14
	5		15
	6		16
	7		17
	8		18
	9		19
	10		20

This is the end of the application form. Please scan this form as a JPG or PDF and email to business@adam.com.au, or you may fax the form to (08) 8231 0223.